

## Data Disclosure Policy for Viewpoint Dash

**Last Updated:** 10/09/2024

At Viewpoint Dash, we are committed to maintaining transparency and respecting the privacy of our customers. This policy outlines how we handle data disclosure requests from governments, law enforcement agencies, and other third parties.

### 1. Data Disclosure Policy

1.1 Viewpoint Dash's primary responsibility is to protect the privacy and data of our customers. We do not sell or disclose customer data to third parties for marketing purposes. We only disclose customer data when legally required or when necessary to ensure the security, integrity, and compliance of our platform.

1.2 Our policy is designed to:

- Only disclose data when legally required.
- Minimize the amount of data disclosed.
- Notify affected customers, unless prohibited by law.

1.3 We may disclose the following categories of customer data, depending on the nature of the request:

- **Account Information:** Such as name, email address, and contact details.
- **Usage Data:** Such as IP addresses, login times, and access logs.
- **Communication Data:** Such as messages or documents uploaded to the platform, if relevant to the request.

### 2. Government and Law Enforcement Requests

2.1 We take requests for customer data from government agencies and law enforcement seriously. Each request is carefully reviewed by our legal team to ensure it complies with relevant laws and regulations before we disclose any data.

2.2 Our guidelines include:

- **Legal Requirement:** We only provide customer data in response to valid legal processes, such as subpoenas, court orders, or search warrants.

**Viewpoint Dash**

**Unit 10A, Wolvershill Road, Banwell, North Somerset, BS29 6LB Tel: 07708**

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- **Scope of Disclosure:** We limit the scope of data shared to the minimum required by law.
- **Customer Notification:** Whenever possible, we notify customers before disclosing their data, unless prohibited by law or in cases of emergency.

**2.3 Emergency Requests:** In emergency situations where there is an imminent threat to life or safety, we may expedite data disclosure to law enforcement agencies. In such cases, customer notification may be delayed or waived as required by law.

### **3. How We Handle Third-Party Requests**

3.1 Aside from government or law enforcement, Viewpoint Dash does not generally disclose customer data to third parties. In cases where third parties submit legal requests, such as civil subpoenas, we require them to follow a similar process to government agencies, ensuring the request is valid and legally binding.

### **4. Appeal Process for Customers**

4.1 If a customer wishes to challenge or appeal a data disclosure request, they can contact our legal team. We will assist, where legally permissible, in contesting the request.

### **5. Data Retention and Deletion**

5.1 We retain disclosed data only as long as required by law or the relevant legal process. Once the data is no longer required, it is securely deleted or anonymized in accordance with our Data Retention Policy.

### **6. Our Commitment to Privacy and Security**

6.1 We are committed to safeguarding the personal data and privacy of our customers. Viewpoint Dash continually reviews and updates its data protection practices to ensure compliance with applicable laws and industry standards.

### **7. Transparency Report**

7.1 Viewpoint Dash is committed to transparency and may publish periodic reports detailing the number and types of disclosure requests we receive, where permitted by law.

### **8. Contact Information**

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If you have any questions or concerns about this policy or our data practices, please contact our legal team:

**Phone:** 07708 092071

**Email:** [legal@viewpointdash.com](mailto:legal@viewpointdash.com)